

Volusia Cares Behavioral Health Program Manager

Location: Volusia County, Florida

Make a Difference in Behavioral Health – From the Ground Up

Are you a behavioral health professional who thrives at both the individual and systems level? Are you passionate about helping individuals facing mental health and substance use challenges, while also building collaborative programs that make a long-term community impact? Flagler Cares dba One Voice for Volusia is hiring a **Volusia Cares Behavioral Health Program Manager** to lead the expansion of behavioral health services in Volusia County. This is a unique opportunity for someone who excels in both direct client engagement and program development, including coordination with law enforcement, service providers, healthcare partners, and local systems of care. This position combines hands-on client work with strategic leadership—ideal for a professional who can bridge one-on-one care with big-picture program planning, systems navigation, and community collaboration.

Direct Client Services

- Provide one-on-one care coordination and behavioral health navigation to individuals facing complex needs.
- Develop and monitor individualized stabilization plans addressing behavioral health, substance use, housing, employment, and other social care needs.
- Engage with clients regularly to assess progress and remove barriers to care.

Program Development & Community Collaboration

- Lead the design, implementation, and growth of behavioral health initiatives in Volusia County.
- Build relationships and maintain strong partnerships with community-based organizations, healthcare providers, law enforcement, and other key stakeholders.
- Coordinate multidisciplinary responses to community behavioral health needs.
- Identify service gaps and help develop new programming and funding strategies to meet community needs.
- Participate in collaborative initiatives, including the Volusia County Overdose Fatality Review Board.

What We Are Looking For

- Minimum 5 years of experience in both direct client services and behavioral health program development or coordination.
- Knowledge of local Volusia County behavioral health and social service systems.
- Strong understanding of Substance Use Disorders, particularly Opioid Use Disorder (OUD) and available treatment pathways.
- Experience working collaboratively with law enforcement, hospitals, and/or behavioral health crisis systems.
- Master's degree in counseling, social work, psychology, or related field and/or Clinical licensure (LMHC, LCSW, etc.) strongly preferred.

Now for the exciting part...

- Full-time position with a hiring range of \$55,000 - \$63,500
- Free qualified supervision for individuals pursuing advanced degree or licensure
- PTO accrual begins on first day of employment

- 14 Paid holidays
- Employer paid health care coverage for the employee
- Several supplemental insurance policy options offered by AFLAC
- SIMPLE IRA Plan offered through Fidelity with employer match

Are you in? Great! Here are the next steps.

- Submit resume with a copy of licensure to resumes@flaglercares.org