

# Community Programs Biannual Progress Report

July 1, 2024 to December 31, 2024



# 789

New Requests for Assistance

Note: 194 of these requests were provided resources immediately which either resolved their needs or pointed them in the right direction.

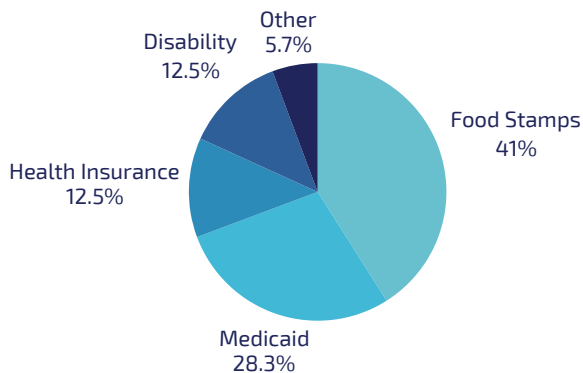
## Reported Needs



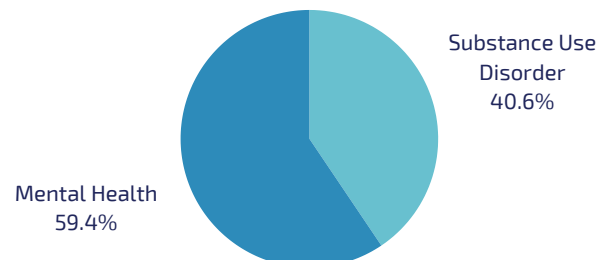
\*Many clients report more than one need.

## Reported Needs Breakouts

### Benefits

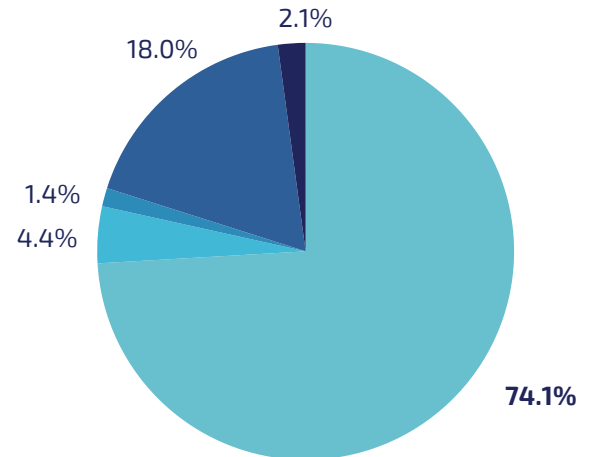


### Behavioral Health



## Outcomes of Client Services

- Successfully Achieved All Goals and Unenrolled **623**
- Successfully Achieved Some Goals and Unenrolled **37**
- Other **12**
- Currently Enrolled **151**
- Unreachable or Disengaged in Services **18**



**Still Actively in Care: 18.0%**

**Positive or "Successful" Outcomes: 78.5%**

At Flagler Cares, we strive to provide comprehensive support to our clients. Many of our clients present with multiple needs, and we aim to help them in as many ways as possible. While some clients may initially identify only one immediate need, our Care Coordinators assess their situation and often find additional areas where we can assist. As a result, clients frequently work through multiple issues during their time with us, leading to significant improvements in various areas when they leave our care.

Since July 1, Flagler Cares' Community Programs Team unenrolled 96 clients who entered our care prior to the start of the quarter and logged a total of 789 new enrollments. Clients were assisted with a variety of needs, including behavioral health concerns, applying for and gaining benefits, obtaining identification, understanding available resources to find or maintain housing, and, in some cases, direct financial assistance for things like recovery residence stays, rent/utility payments, fees for obtaining identification, and food/gas costs.

**888**

**Total Individuals Served**

Note: This number includes all individuals served by Flagler Cares at least one day during the timeframe of this report.



**FlaglerCares**  
Helping People. Transforming Communities. Changing Lives.