

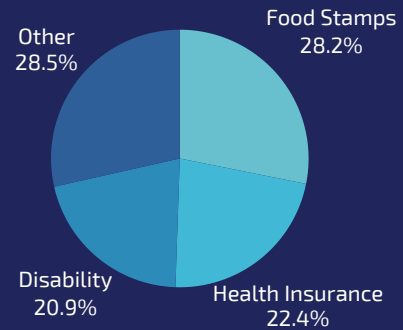
Community Programs Quarterly Progress Report

October 1, 2023 to December 31, 2023

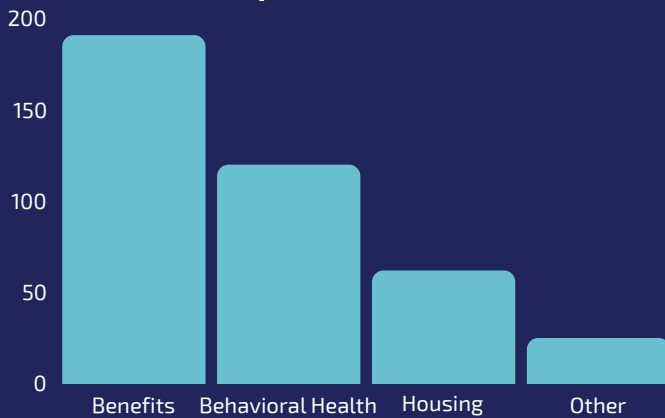


256
New Requests
for Assistance

Benefits Breakout

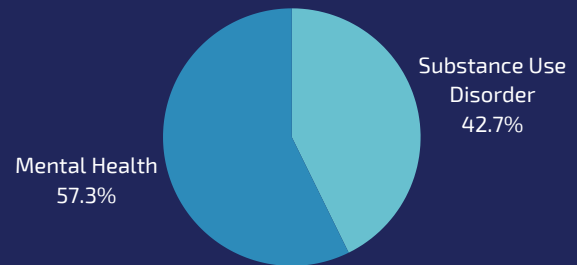


Reported Needs



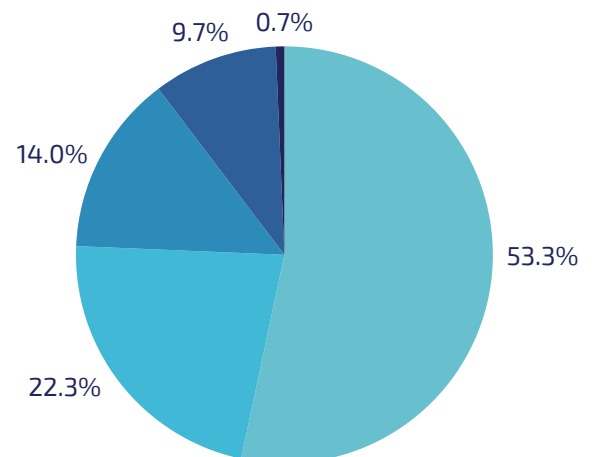
*Many clients report more than one need.

Behavioral Health Breakout



Intake Process Outcomes

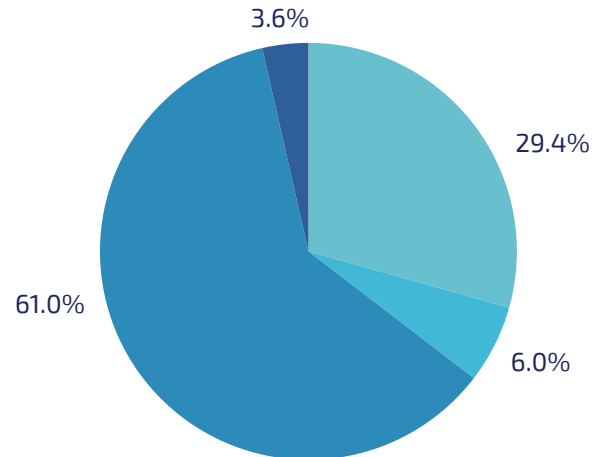
- Successfully Enrolled in a Program **160**
- Successful (Need Resolved During Intake Process) **67**
- Still Undergoing Intake Process **42**
- Unreachable or Disengaged During Intake **29**
- Declined Services During Intake **2**



Positive or "Successful" Outcomes: 75.6%

Program Enrollee Outcomes

- Successfully Achieved All Goals and Unenrolled 165
- Successfully Achieved Some Goals and Unenrolled 34
- Currently Enrolled 343
- Disengaged in Services 20



Still Actively in Care: 61.0%

Positive or "Successful" Outcomes: 35.4%

At Flagler Cares, we strive to provide comprehensive support to our clients. Many of our clients present with multiple needs, and we aim to help them in as many ways as possible. While some clients may initially identify only one immediate need, our Care Coordinators assess their situation and often find additional areas where we can assist. As a result, clients frequently enroll in multiple programs during their time with us, leading to significant improvements in various areas when they leave our care.

This quarter, Flagler Cares' Community Programs Team unenrolled 128 clients who entered our care prior to the start of the quarter and logged a total of 259 new program enrollments. Of those 259, 4 were in the Clinical Counseling Program, 7 were in the SOAR (SSI/SSDI Assistance) Program, 49 were in the Coordinated Opioid Recovery (COPRe) Program, 53 were in the Behavioral Health Program, and 146 were in the Care Coordination Program where they were assisted with a multitude of needs simultaneously.

259

**Program Enrollments
this Quarter**

Note: This number includes only those who enrolled in a program after Intake and does not include the number of Intake Program enrollments.

Community Programs Report



Care Coordination Program Breakout

October 1, 2023 to December 31, 2023

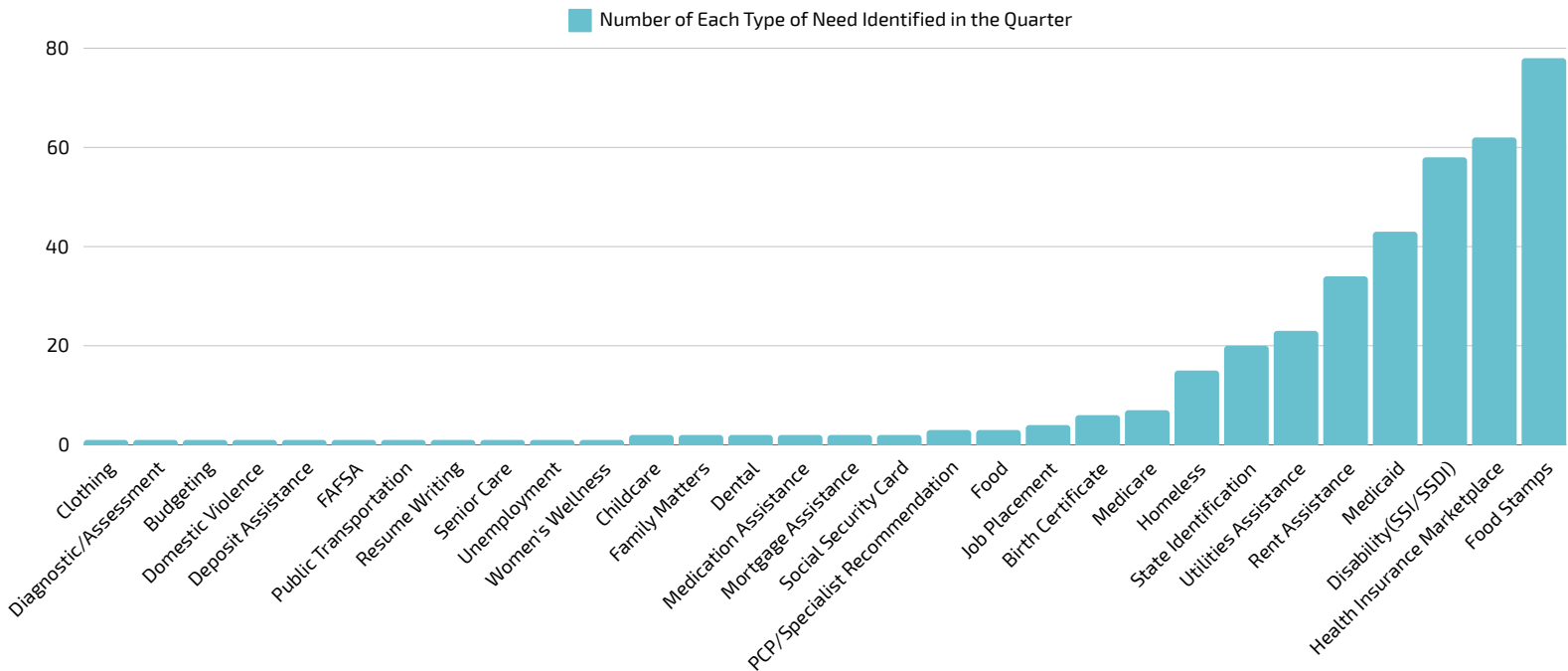


239

Individuals
Requested
Assistance with a
Care Coordination
Need

	Individuals 	Needs 
October	104	187
November	72	106
December	63	86

Note: Many clients present to Flagler Cares with more than one need.



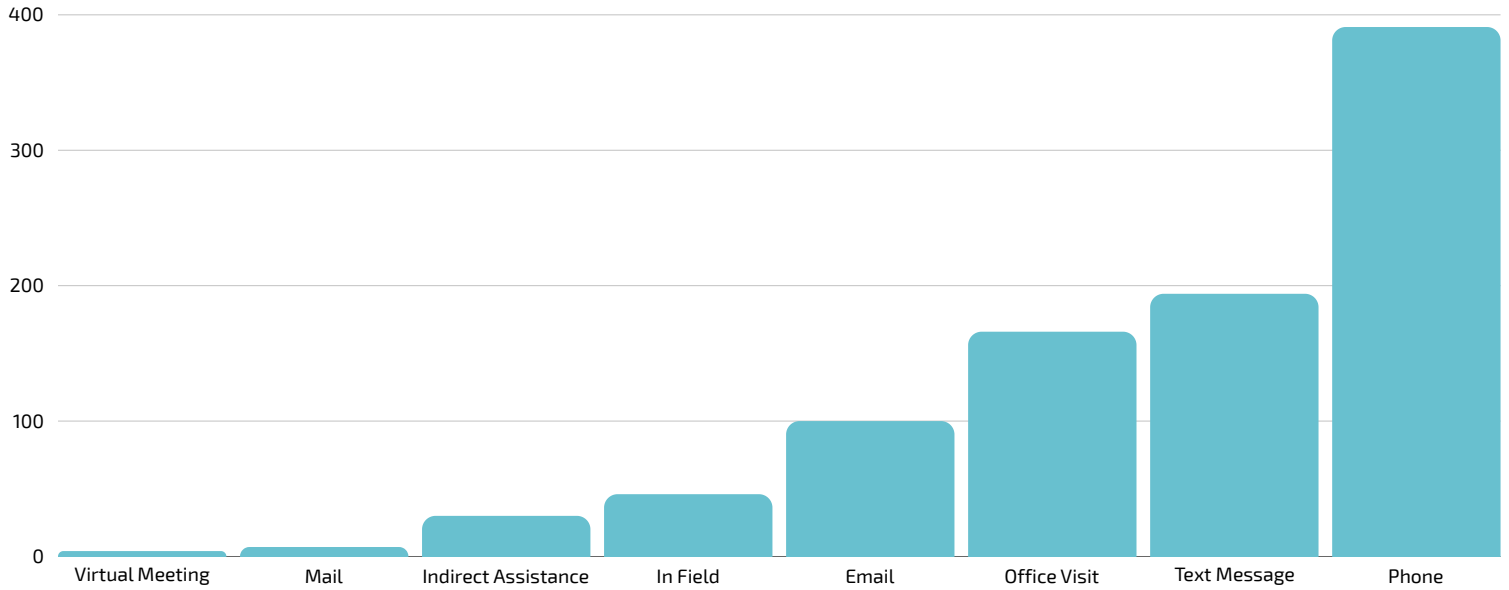
Program Enrollments

153 new enrollments into the CC Program

186 enrollments active on December 31*

*This number includes new enrollments beginning during the quarter and older enrollments from previous quarters which are still active.

Encounter Data



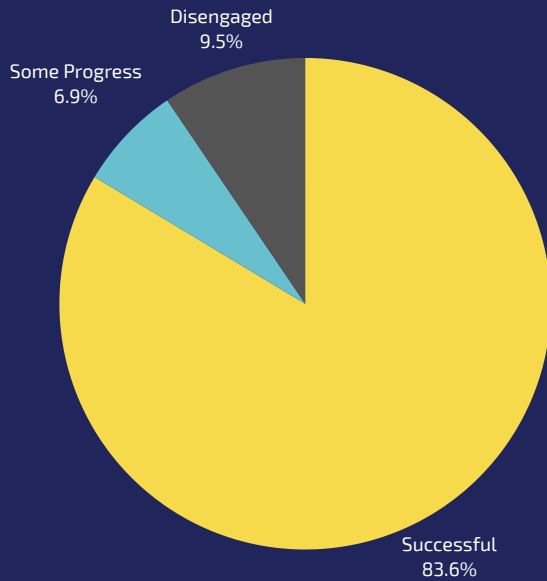
Average Number of Encounters per Client

October: 2.493

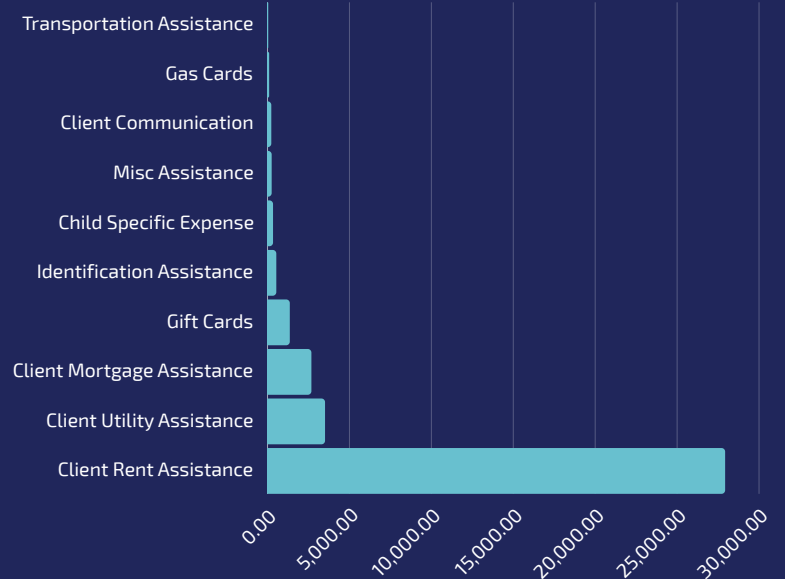
November: 2.389

December: 2.224

Unenrollment Outcomes



Direct Client Assistance



Community Programs Report



Behavioral Health Program Breakout

October 1, 2023 to December 31, 2023

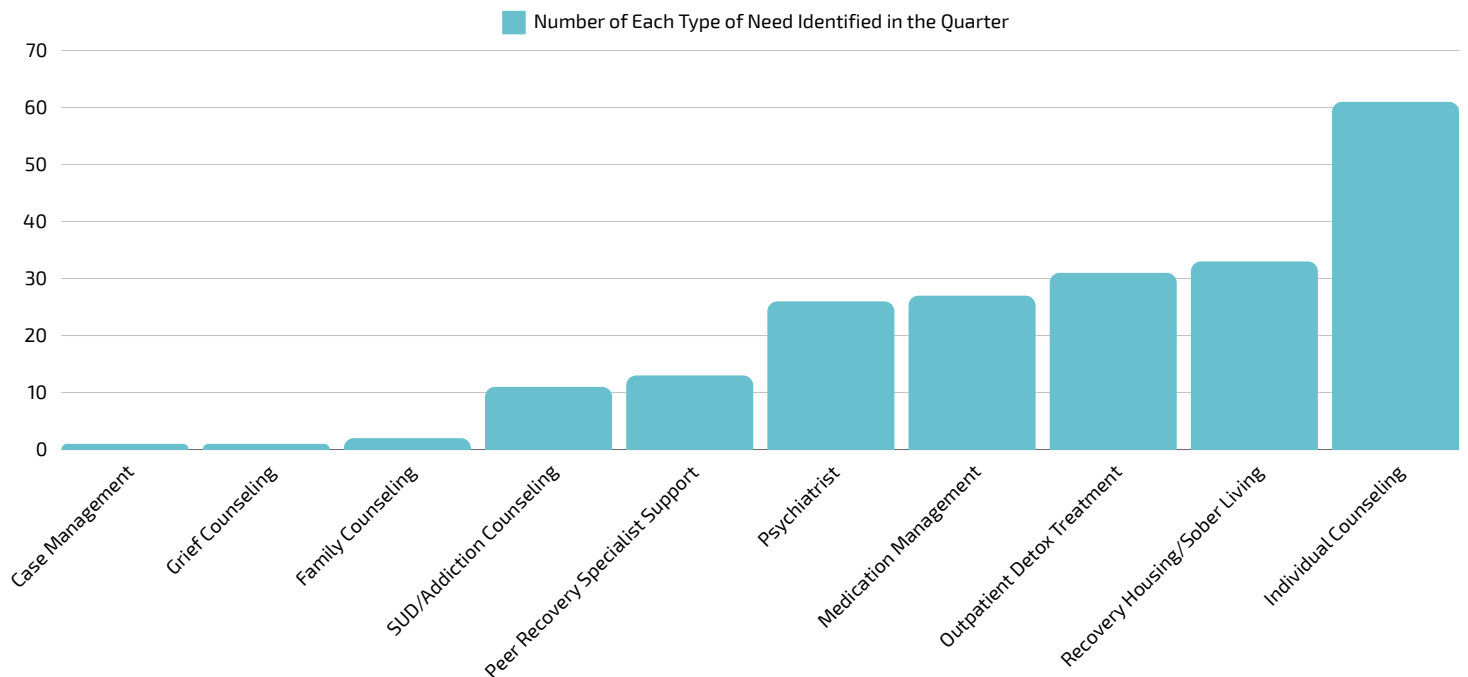


120

Individuals Requested Assistance with a Behavioral Health Need

	Individuals 	Needs 
October	66	110
November	35	63
December	19	33

Note: Many clients present to Flagler Cares with more than one need.



LINC Referrals

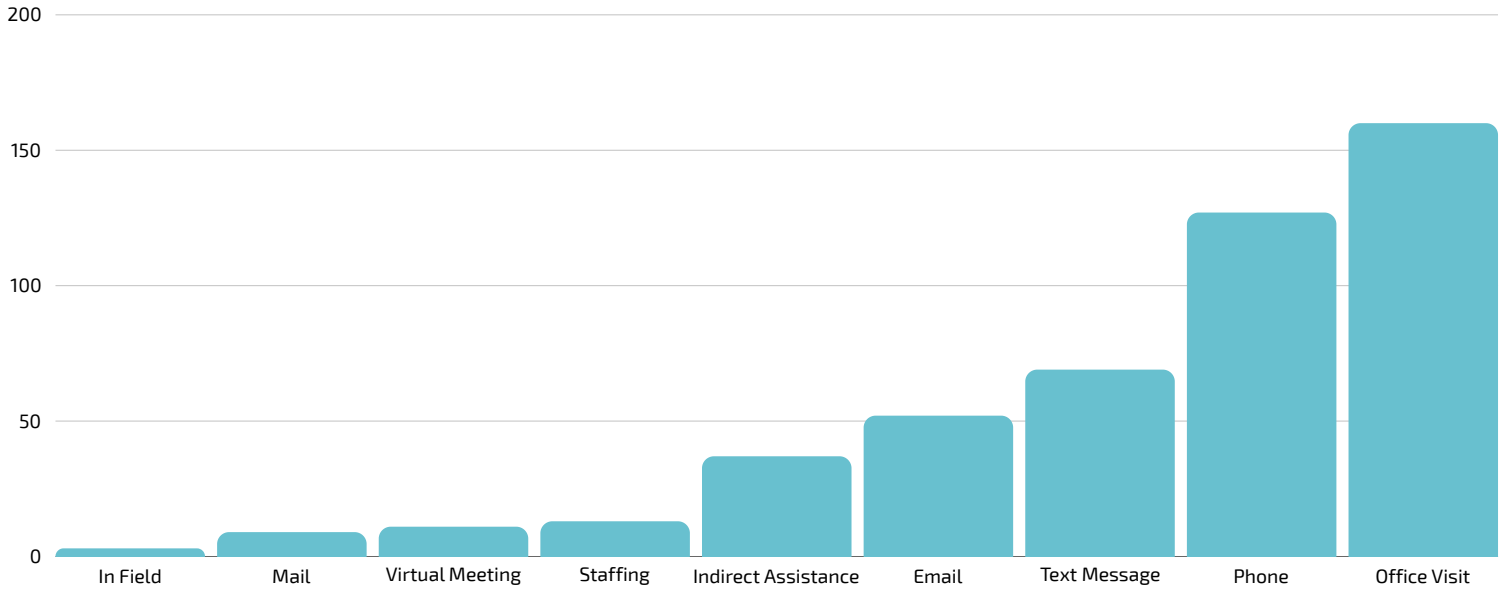
21 received from partner organizations
9 sent to behavioral health providers

Program Enrollments

54 new enrollments into the BH Program
56 enrollments active on December 31*

*This number includes new enrollments beginning during the quarter and older enrollments from previous quarters which are still active.

Encounter Data



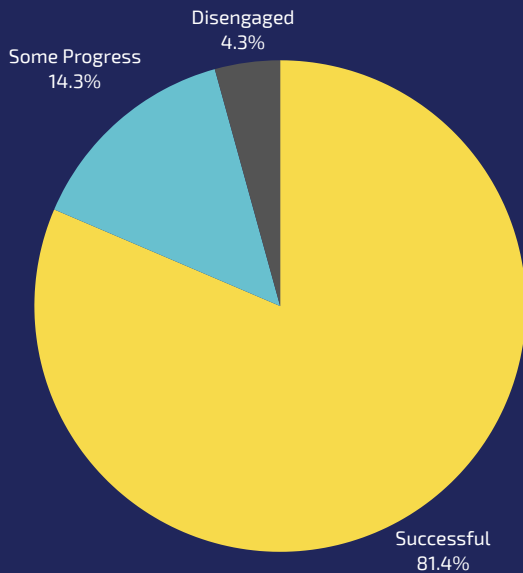
Average Number of Encounters per Client

October: 2.619

November: 2.627

December: 2.304

Unenrollment Outcomes



Direct Client Assistance

