

Community Programs Quarterly Progress Report

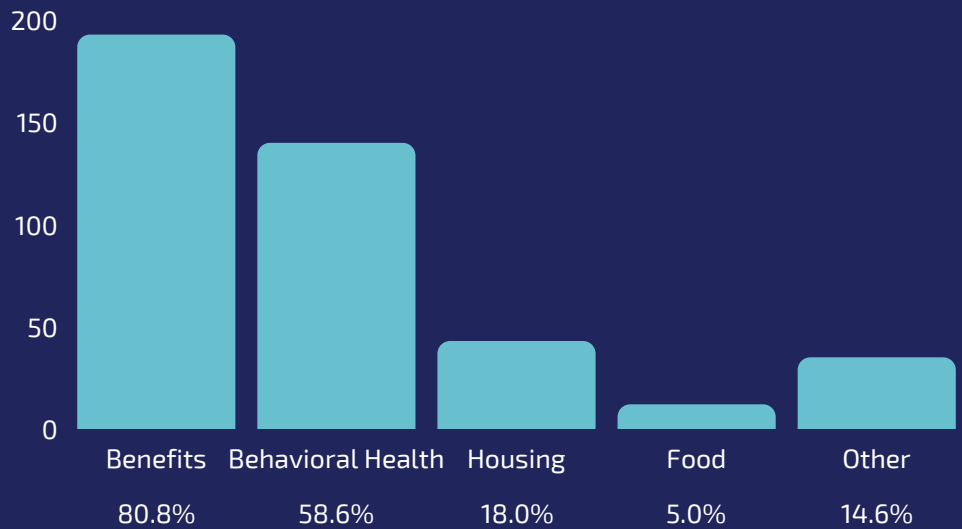
July 1, 2023 to September 30, 2023



239
New Requests
for Assistance

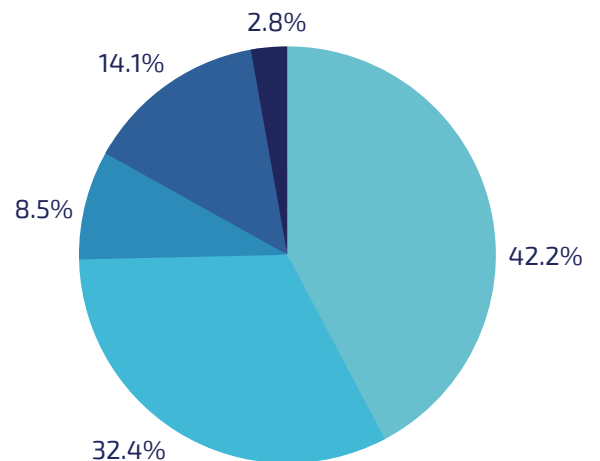
Reported Needs

many clients report more than one need



Intake Process Outcomes

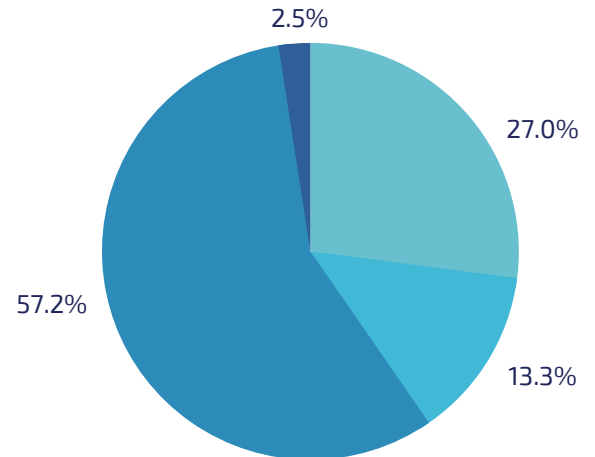
- Successfully Enrolled in a Program **120**
- Successful (Need Resolved During Intake Process) **92**
- Still Undergoing Intake Process **24**
- Unreachable or Disengaged During Intake **40**
- Declined Services During Intake **8**



Positive or "Successful" Outcomes: 74.6%

Program Enrollee Outcomes

- Successfully Achieved All Goals and Unenrolled 132
- Successfully Achieved Some Goals and Unenrolled 65
- Currently Enrolled 279
- Disengaged in Services 12



Still Actively in Care: 57.2%

Positive or "Successful" Outcomes: 40.3%

At Flagler Cares, we strive to provide comprehensive support to our clients. Many of our clients present with multiple needs, and we aim to help them in as many ways as possible. While some clients may initially identify only one immediate need, our Care Coordinators assess their situation and often find additional areas where we can assist. As a result, clients frequently enroll in multiple programs during their time with us, leading to significant improvements in various areas when they leave our care.

This quarter, Flagler Cares' Community Programs Team unenrolled 129 clients who entered our care prior to the start of the quarter and logged a total of 219 new program enrollments. Of those 219, 2 were in the Housing Assistance Program, 15 were in the SOAR Program, 41 were in the Coordinated Opioid Recovery (CORe) Program, 42 were in the Behavioral Health Program, and 119 were in the Care Coordination Program where they were assisted with a multitude of needs simultaneously.

219

**Program
Enrollments
this Quarter**